



# STANDARD LIMITED WARRANTY

Arlon warrants to Purchaser (defined below) that the Warranted Goods (defined below) will be free from defects in Materials and Workmanship (defined below) upon shipment (the "Standard Limited Warranty".) The Standard Limited Warranty is contingent upon: (1) Arlon's Goods are properly stored and the purchaser's finished product is applied within the stated shelf life of the Warranted Goods based on the date of Arlon's invoice to purchaser (shelf life can be found on the specific Arlon Product Information Bulletin ("PIB") located at arlon.com under Products - Select Specific Product - Product Support); and (2) Arlon's recommended application and care of the purchaser's finished product is performed in accordance with Arlon's recommended substrate preparation, installation, maintenance, cleaning and removal procedures discussed in the applicable PIB, installation guide, and/or Tip & Tricks located at arlon.com under Products - Select Specific Product - Product Support.

## PURCHASER

Purchaser means the person or entity that submitted an order to Arlon by express request, whether oral or written, to purchase goods from Arlon.

## WARRANTED GOODS

The Warranted Goods are those Arlon produced films for which it's explicitly stated that they are covered by the Standard Limited Warranty in the applicable PIB or a special sale agreement.

## MATERIALS AND WORKMANSHIP DEFECTS

A materials and workmanship defect is defined as a failure of the Warranted Goods to materially conform to Arlon's written manufacturing specifications for the Warranted Goods upon shipment.

## WARRANTY PERIOD

A Standard Limited Warranty Claim (defined below) must be submitted within one (1) year after application of the Warranted Goods.




## NOTIFICATION OF CLAIM

In the event purchaser believes the Warranted Goods have a Materials and Workmanship Defect, purchaser shall immediately, in no event later than fourteen (14) days of discovery of such condition (so long as the alleged condition was discovered within the Warranty Period), give Arlon written notice of purchaser's claim ("Standard Limited Warranty Claim"), specifying the alleged deficiency and providing such information and documentation as Arlon may reasonably request. Purchaser shall give Arlon a reasonable opportunity after receiving notice of the Standard Limited Warranty Claim to examine such Goods. Purchaser shall (if requested by Arlon) return such Warranted Goods to Arlon's place of business, or to such other location as Arlon may request, at Arlon's cost for examination by Arlon or such other persons or entities as may be designated by Arlon.



## PURCHASER MISUSE

Arlon shall not be liable for a Standard Limited Warranty Claim if: (i) purchaser makes any further use of such Warranted Goods after submitting the Standard Limited Warranty Claim; (ii) the defect arises because purchaser failed to follow Arlon's oral or written instructions as to the storage, installation, application, use or maintenance of the Goods; or (iii) purchaser alters or repairs such Warranted Goods without the prior written consent of Arlon. For example, unless specifically claimed in a PIB, goods are not warranted against failure caused by chemical or mechanical means such as, but not limited to vandalism, cleaning solutions, paints, solvents, improperly used high pressure washing equipment, mechanical washing equipment, engine fuel spills, engine exhaust, steam, organic solvents or other spilled chemicals. Goods applied to unsound surfaces or surfaces that subsequently crack, peel, outgas or become damaged beneath the graphic are not warranted for performance. Damage from fire, structural failure, lightning and other such events are not covered.



### USA

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 800 232 7161 / +1 714 985 6300  
 +1 714 985 6305

### EUROPE

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 +31 70 354 4311  
 +31 70 355 7721

### CHINA

 No. 1989 Xinchang Road, Weifang, Shandong, 262400  
 +86 0536 6226568

# STANDARD LIMITED WARRANTY CONTINUED

## EXCLUSIVE STANDARD LIMITED WARRANTY REMEDY

For Standard Limited Warranty Claims that Arlon determines in its sole discretion are covered ("Accepted Claim"), Arlon shall, in its sole discretion, either: (i) repair or replace such Warranted Goods (or the defective part); or (ii) credit or refund the purchase price of such Goods. The Warranty Period for any replacement or repaired goods shall not extend beyond the end date of the original Warranty Period applicable to the Warranted Goods that were sold to purchaser and which are replaced or repaired.

## NO THIRD-PARTY BENEFICIARIES

This warranty is for the sole benefit of Purchaser and Arlon and their respective successors, and nothing herein, express or implied, is intended to or shall confer upon any other person or entity any legal or equitable right, benefit or remedy of any nature whatsoever under or by reason of the terms of this warranty. There are no intended or incidental beneficiaries.

## DISCLAIMERS:




THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. EXCEPT FOR THE WARRANTIES SET FORTH HEREIN, ARLON MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE GOODS, INCLUDING ANY: (A) EXPRESS WARRANTY; OR (B) IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, INCLUDING WARRANTIES IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

The remedies set forth herein shall be the purchaser's sole and exclusive remedies. Arlon shall not be responsible, obligated or liable for any injury or damage resulting from an application or use of its Goods, either singly or in combination with other products. Arlon's **SOLE LIABILITY FOR BREACH OF WARRANTY OR ANY OTHER CLAIM SHALL BE LIMITED TO THAT SET FORTH HEREIN. ARLON SHALL NOT BE LIABLE FOR DAMAGES, INCLUDING BUT NOT LIMITED TO, CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES, ARISING OUT OF OR IN CONNECTION WITH: (1) THE USE OR PERFORMANCE OF THE GOODS; (2) ANY ORDER; OR (3) ANY CONTRACT.**


Arlon's Standard Terms and Conditions apply to the extent they do not contradict the terms of this Standard Limited Warranty. Arlon's Standard Terms and Conditions are incorporated in full by this reference, and are available at <http://www.arlon.com/terms-and-conditions>.

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