



## ▶ Reflective Safety Markings

### Standard Product Limited Warranty

- R108 - Reflective Conspicuity Tape

### I. GENERAL STATEMENT - LIMITED WARRANTY

Arlon warrants Reflective Safety Markings as follows:

PRODUCT	DESCRIPTION	WARRANTY
R108	REFLECTIVE CONSPICUITY TAPE	7 YEARS*

*\*When applied on vertical surfaces (within +20° from vertical)*

Arlon warrants its retro-reflective products (the “Products”) to be free from defects in material and workmanship. The foregoing warranty shall be valid for the applicable warranty period set forth in the product warranty statement. If the product fails to perform due to a defect in materials or workmanship during the Warranty Period, Arlon will replace the merchandise with the same or comparable item at no charge to Purchaser.

### A. TERMS AND CONDITIONS

Arlon’s warranty flows only to the direct purchaser from Arlon (the “Purchaser”). If any Product covered by this warranty is returned by Purchaser within the applicable warranty period set forth in the warranty policy and upon examination Arlon determines to its satisfaction that such Product failed to satisfy this warranty, Arlon will, replace the Products. If Arlon chooses to replace the Product and is not able to do so because it has been discontinued or is not available, Arlon may refund the purchaser or replace the product with a comparable product. No agent, distributor or dealer is authorized to change, modify or extend the terms of the limited warranty on behalf of Arlon, in any matter. This limited warranty only applies when the Product has been properly applied in line with the details provided in the Product Installation Guide. If a Product is found to be defective, or not performing per the product specifications, the Purchaser must notify Arlon in writing. Arlon will facilitate the technical resolution of problems. This warranty does not apply to damage or failure to perform arising as a result of any Acts of God or from any abuse, misuse, abnormal use, or use in violation of any applicable standard, code, or instructions for limitations for usage contained in the latest safety, industry and/or electrical standards for the relevant region(s). This warranty shall be void in the event that any repairs or alterations, not duly authorized by Arlon in writing, are made to the Product by any person. Arlon reserves the sole right to make the final decision on the validity of any warranty claim. If requested by Arlon, the non-conforming or defective Products shall become Arlon’s property as soon as they have been replaced. This warranty does not cover the Products if the application surface is not properly prepared; nor does the warranty cover the Product or damage to the substrate because the layers of the substrate separate due to a lower bond between those layers than the bond between the Products and the top layer of the substrate, or surfaces which subsequently crack, peel, outgas, or become damaged beneath the Products.

### B. LIMITATIONS

For purposes of clarity, this is a limited warranty and excludes, among other items, installation, providing access to products (scaffolding, lifts, etc.), and special, incidental and consequential damages (such as loss of revenue/profits, damage to property or other miscellaneous costs not previously mentioned), and is further defined by the limitations and conditions set forth in the respective warranty policy and these terms and conditions. Upon request, Arlon’s representatives have to be allowed to access the defective Product, system or application for verification of non-compliance.

## B. LIMITATIONS (CONTINUED)

In the event of a warranted failure, as specified above, Arlon reserves the right of inspection. Arlon will, at our option, replace defective materials or refund purchase price thereof. All documentation and administration will be handled through the formal customer service complaint system at Arlon.

## C. NO IMPLIED OR OTHER WARRANTIES

The warranty and remedies contained in the terms of the limited warranty are the only warranties given by Arlon for the Products and are given in lieu of all other warranties, whether express or implied, including limitations for warranties of merchantability or fitness for a particular purpose, which warranties are hereby disclaimed. These terms and conditions state Arlon's entire liability and obligation to the Purchaser and the Purchaser's sole and exclusive remedy for defective or non-conforming Products supplied by Arlon to Purchaser, whether or not such damages are based on any warranty not explicitly mentioned in these terms and conditions, tort, contract or any other legal theory, as well as if Arlon has been advised or is aware of such defects.

## D. CLAIM REMEDY

In the event of a warranted failure, as specified above, Arlon reserves the right of inspection. Arlon will, at our option, replace defective materials or refund purchase price thereof. All documentation and administration will be handled through the formal customer service complaint system at Arlon. Arlon Terms and Conditions apply (available on Arlon's website, [www.arlon.com](http://www.arlon.com)). Date of installation, material lot number, installation procedures, substrate, and environmental conditions must be supplied with the description of failure. The customer assumes responsibility in determining the product suitability for his intended end use. Seller's and manufacturer's only obligation shall be to replace such quantity of the film proven to be defective. Neither the seller nor the manufacturer shall be liable for any injury, loss or damage direct or indirect, arising from the use or inability to use these products. See Arlon's Terms and Conditions.

## E. WARRANTY DISCLAIMER

ALL CONFIDENTIAL INFORMATION IS PROVIDED BY DISCLOSING PARTY ON AN "AS IS" BASIS INCLUDING ANY DEFECTS, ERRORS, OR DEFICIENCIES, AND WITHOUT ANY REPRESENTATION OR WARRANTY AS TO COMPLETENESS OR ACCURACY. ALL REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY AND NON-INFRINGEMENT ARE HEREBY DISCLAIMED.

July 2018

USA:  200 Boysenberry Lane, Placentia, CA 92870, USA

EUROPE:  North Sea Building, Gevers Deynootweg 93, 4th Floor, 2586BK Den Haag, The Netherlands

 800 232 7161 / +1 714 985 6300  800 329 2756

 +31 70 354 4311  +31 70 355 7721

[aron.com](http://aron.com)