



ARLON

PRODUCT WARRANTY

► Print Media Total System Warranty

Arlon warrants that Arlon brand films and media will perform and provide “outdoor durability” or “indoor durability” (1) for the period stated in the corresponding Technical Bulletin from the date of application under normal vertical exposure (2) conditions provided that the film is properly stored and is applied within one year of the original shipment date from Arlon. This warranty is contingent on material being processed using OEM recommended inks, premask and associated processing materials in accordance with recommended written processing instructions and being applied to properly prepared surfaces; cleaned and maintained in accordance with recommended application procedures.

Outdoor durability and indoor durability for the purpose of this warranty are defined as no appreciable deterioration in the product when seen from its intended viewing distance. Premature failure due to cracking, crazing, blistering or loss of adhesion shall constitute a breach of warranty if it occurs during the warranty period. Excessive color fading, chalking, edge lifting, tenting around rivets, gloss reduction or reflectivity shall also constitute a breach of warranty if it occurs during the warranty period. Replacement graphics will be warranted for the period corresponding to the remaining warranty period of the original failed graphics.

Exclusions: Graphics adhered to non-vertical areas of the vehicle (such as the hood, trunk or roof top) are excluded from Arlon's Print Media Total System Warranty. Film failure caused by ink over-saturation are not covered. Ink contamination and/or failures recognized by the respective OEM ink manufacturers will not be covered by this warranty.


PRODUCT COMPATIBILITY PROGRAMS

The durability for each warranted product compatibility program is found in the below chart.


Note: If the stated durability of an approved allied component (ink, toner, overlamine) differs from that of the Arlon material, the finished graphics will be warranted for a period equal to the stated durability of the least durable component.


PREMIUM 7-YEAR OUTDOOR DURABILITY RATING


| | | |
|---------------------------------|--|---|
| QUALIFYING MEDIA: | SLX™ Cast Wrap | Premium White Cast Film with Repositionable Adhesive |
| QUALIFYING OVERLAMINATE: | SERIES 3270 / SERIES 3220 / SERIES 3210 SERIES 3310 | Cast Overlamine |
| QUALIFYING MEDIA: | DPF 6100XLP / DPF 6000XRP DPF 6000RP WHITE / DPF 6000RP CLEAR | Premium White/Clear Cast Film with Repositionable Adhesive |
| QUALIFYING OVERLAMINATE: | SERIES 3220 / SERIES 3210 / SERIES 3270 SERIES 3200 / SERIES 3310 | Cast Overlamine |
| QUALIFYING MEDIA: | DPF 6500 | Premium White Translucent Cast Film with Permanent Adhesive |
| QUALIFYING OVERLAMINATE: | SERIES 3220 / SERIES 3210 SERIES 3200 / SERIES 3350 / SERIES 3310 | Cast or Anti-Graffiti Overlamine |
| QUALIFYING MEDIA: | DPF 6700 (See PIB for warranty exclusions) | Premium White Cast Film with Permanent Adhesive |
| QUALIFYING OVERLAMINATE: | SERIES 3220 / SERIES 3210 / SERIES 3200 SERIES 3310 | Cast Overlamine |
| QUALIFYING MEDIA: | DPF 9000 | White Industrial Grade Calendered Film with Permanent Adhesive (Solvent Resistant) |
| QUALIFYING OVERLAMINATE: | SERIES 3220 / SERIES 3420 / SERIES 3310 | Cast or Calendered Overlamine |


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PREMIUM 7-YEAR OUTDOOR DURABILITY RATING (CONTINUED)

| | | |
|---------------------------------|---|---|
| QUALIFYING MEDIA: | DPF 5200 | Printable Cast Etched Glass Film |
| QUALIFYING MEDIA: | DPF 8000™ Ultra Tack / DPF 8200 High Tack DPF 8200X High Tack (See PIB for warranty exclusions) | White Premium Grade Calendered Film with Permanent Adhesive (Ultra Tack / High Tack) |
| QUALIFYING OVERLAMINATE: | SERIES 3420 / SERIES 3220 / SERIES 3960 SERIES 3210 / SERIES 3310 | Cast or Calendered Overlamine |
| QUALIFYING MEDIA: | DPF 4000 | White Industrial Grade Calendered Film with Permanent Adhesive |
| QUALIFYING OVERLAMINATE: | SERIES 3220 / SERIES 3420 | Cast or Calendered Overlamine |
| QUALIFYING MEDIA: | IllumiNITE Wrap™ / DPF 2400XLP/ DPF 2400 | Printable White Reflective Film with Permanent Adhesive |
| QUALIFYING OVERLAMINATE: | SERIES 3220/ SERIES 3210/ SERIES 3200 | Cast Overlamine |
| QUALIFYING MEDIA: | Fusion Wrap / CalWrap / DPF 4600GLX/MLX (See PIBs for warranty exclusions) | High Performance Calendered Film, Clean Removing Repositionable |
| QUALIFYING OVERLAMINATE: | SERIES 3170 / SERIES 3210 / SERIES 3220 SERIES 3310 / SERIES 3420*♣ SERIES 3410*♣▲ | Cast or Calendered Overlamine (CalWrap & DPF 4600LX can also be used without overlamine) |

INTERMEDIATE 5-YEAR OUTDOOR DURABILITY RATING

| | | |
|---------------------------------|---|--|
| QUALIFYING MEDIA: | DPF 4500G WHITE / DPF 4500G Clear DPF 4500GLX / DPF 4500MLX / DPF 4500GX DPF 4500GT / DPF 4500MT DPF 4550G WHITE ♦ DPF 4550GTX / DPF 4550MTX ♦ DPF 4550GT / DPF 4550MT ♦ Optima GLX / Optima GT ♦ | Intermediate White Calendered Film with Permanent Adhesive |
| QUALIFYING OVERLAMINATE: | SERIES 3420 / SERIES 3450 ▲ / SERIES 3170 SERIES 3220 / SERIES 3200 | Cast or Calendered Overlamine |

SPECIALTY 4-YEAR OUTDOOR DURABILITY RATING

| | | |
|---------------------------------|------------------------------|---|
| QUALIFYING MEDIA: | DPF 4300 | Intermediate White Calendered Multi-Purpose Film with Removable Adhesive |
| QUALIFYING OVERLAMINATE: | SERIES 3220 / SERIES 3410 *▲ | Cast or Calendered Overlamine |

PROMOTIONAL 3-YEAR OUTDOOR DURABILITY RATING

| | | |
|---------------------------------|---|--------------------------|
| QUALIFYING MEDIA: | DPF 510G / DPF 510M DPF 510GT / DPF 510MT DPF 510GTR / DPF 510MTR DPF 510G-HT / DPF 510M-HT DPF 510GT-HT / DPF 510MT-HT DPF 510G-UT / DPF 510M-UT ▲ DPF 510GT-UT / DPF 510MT-UT ▲ DPF 510GTX / MTX | Promotional Digital Film |
| QUALIFYING OVERLAMINATE: | SERIES 3510 | Calendered Overlamine |

PROMOTIONAL 1-YEAR OUTDOOR DURABILITY RATING

| | | |
|--------------------------|--------------------|--|
| QUALIFYING MEDIA: | DPF 45WF | One-Way Vision Window Film 60/40 Perforated Film |
| QUALIFYING MEDIA: | DPF 47WF | One-Way Vision Window Film 70/30 Perforated Film |
| QUALIFYING MEDIA: | DPF 410G / GT | Value Promotional Digital Film |
| QUALIFYING MEDIA: | DPF 208 | Eco-Polypropylene Roll-Up Banner |
| QUALIFYING MEDIA: | DPF 210/ DPF 210PB | Polyester Roll-Up Xtreme Banner |
| QUALIFYING MEDIA: | DPF 215 | Polyester Pop-Up Banner |

| PROMOTIONAL 1-YEAR OUTDOOR DURABILITY RATING (CONTINUED) | | |
|---|-----------------------|---|
| QUALIFYING MEDIA: | DPF 308 / DPF 308LH | 8-oz. Mesh Scrim Banner |
| QUALIFYING MEDIA: | DPF 310 | 10-oz. Frontlit Scrim Banner |
| QUALIFYING MEDIA: | DPF 310BB | 9-oz. Black Back Scrim Banner |
| QUALIFYING MEDIA: | DPF 313 - 500D | 13-oz. Frontlit Scrim Banner |
| QUALIFYING MEDIA: | DPF 318 | 18-oz. Blockout Scrim Banner |
| QUALIFYING MEDIA: | DPF 350 | 15-oz. Backlit Scrim Banner |
| QUALIFYING MEDIA: | DPF 355 | 15-oz. Backlit Scrim Banner - 3 Year Outdoor Durability |
| QUALIFYING MEDIA: | DPF 380 | 18-oz. Backlit Scrim Banner |
| QUALIFYING MEDIA: | DPF 385 | 18-oz. Backlit Scrim Banner - 3 Year Outdoor Durability |
| 7-YEAR INDOOR DURABILITY RATING | | |
| QUALIFYING MEDIA: | DPF 4200 MATTE/CANVAS | Interior Matte/Canvas Wall Decoration Film with Permanent Adhesive |
| 1-YEAR INDOOR DURABILITY RATING | | |
| QUALIFYING MEDIA: | DPF 206 | Interior Woven Wall Decoration Film with Removable Adhesive |
| QUALIFYING MEDIA: | DPF 207 | Interior Matte Wall Decoration Film with Removable Adhesive |
| PREMIUM 15-YEAR INDOOR / 7-YEAR OUTDOOR DURABILITY RATING | | |
| QUALIFYING MEDIA: | Ever Etched Cast | Premium Printable Cast Etched Glass Film with Repositionable Adhesive |
| 7-YEAR INDOOR / 5-YEAR OUTDOOR DURABILITY RATING | | |
| QUALIFYING MEDIA: | Ever Etched Cal | Printable Calendered Etched Glass Film with Repositionable Adhesive |

* Use on flat and simple curves only

✦ 7 year warranty applies when paired with an Arlon cast overlaminate

▲ Available in EMEA

✦ Available in EMEA & ANZ

In the event a breach of warranty occurs as defined above, Arlon's sole liability is outlined below:

I. GENERAL STATEMENT

DEFINITIONS

Outdoor durability for the extremely severe areas reduced warranty is provided. Refer to the Zone map for locations and corresponding durability ratings. Clean Removability is defined as removable with the assistance of heat or chemicals using Arlon recommended removal procedures. Clean removable products are guaranteed to leave no more than 25% adhesive residue during removal. Removal of graphics must occur within the warranty period listed above.

A. WARRANTY REMEDY

The exclusive remedy under Arlon's Print Media Total System Warranty shall be at Arlon's option the replacement or credit for the defective warranted products only. For failures during the second half of the graphics warranted life, Arlon material purchase price reimbursement will be calculated using the following formula:

$$\text{REIMBURSEMENT FORMULA} = \frac{\text{Arlon material purchase price} \times (\text{warranty in months} - \text{number of months since application})}{(\text{warranty in months})}$$

B. LIMITATION OF WARRANTY

NOTIFICATION OF CLAIM

This warranty requires that Arlon be notified in writing of any claims within fourteen days of material failure. Claim notifications must include name and lot numbers for films and processing components, report of processing conditions and in-process test results, finished decal retain samples, installation date and location, name of installer and any other pertinent information requested. Arlon reserves the right to inspect all reported claims. Failure to comply constitutes a waiver of all rights under this warranty. This warranty applies to Arlon specified graphics programs only. Contact your Sales Representative for further details.

APPLICATION TO GLASS

Arlon accepts no liability for glass breakage. Glass may break under the stresses caused by temperature changes across the surface, which could be amplified by the application of vinyl film.

MISUSE AND FORCE

Arlon has no obligations under this warranty with respect to products that have been modified or damaged through misuse, abuse, accident, neglect or mishandling by purchaser or purchaser's customer. For example, unless specifically claimed in a Technical Bulletin, graphics are not warranted against premature failure caused by chemical or mechanical means such as, but not limited to vandalism, cleaning solutions, paints, solvents, improperly used high pressure washing equipment, mechanical washing equipment, engine fuel spills, engine exhaust, steam, organic solvents or other spilled chemicals. Graphics applied to unsound surfaces or surfaces that subsequently crack, peel, outgas or become damaged beneath the graphic are not warranted for performance. Damage from fire, structural failure, lightening and other such events are not covered.

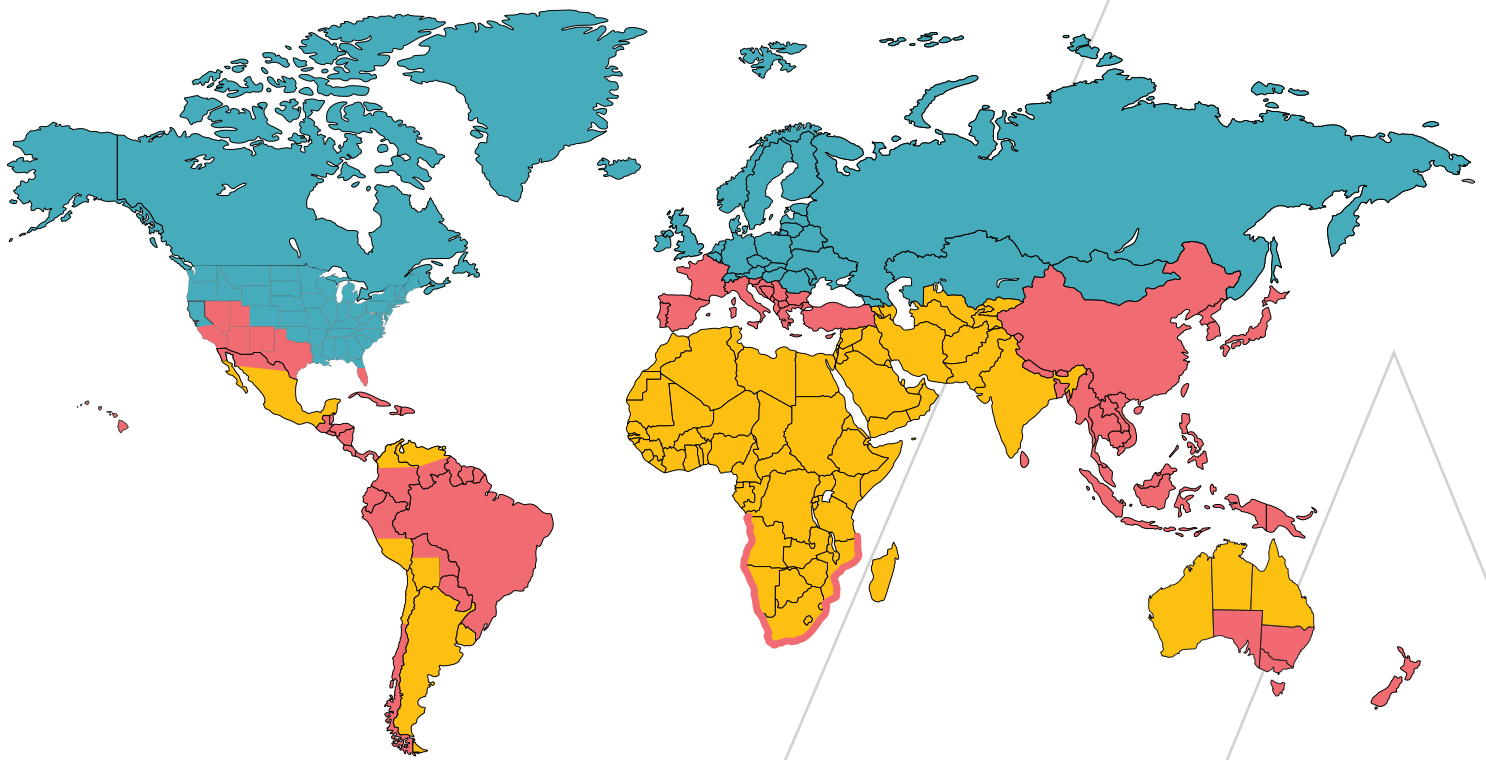
UNINTENDED USE OF PRODUCTS

Arlon products covered by this warranty are intended only for use by professional users and only for the intended uses as described in the corresponding Arlon Technical Bulletin. Before using for any other application, user shall determine the suitability of the product for its intended use and user assumes all risk and liability in connection therewith. To determine the best product for application Arlon always recommends testing prior to using the above products on the actual surface, especially for wall and floor application as product performance can vary greatly depending on the substrate, elemental exposure and surface preparation. In no event shall Arlon be liable for any incidental or consequential damages including, but not limited to, loss of profit, loss of use or production or loss of capital.

Arlon's liability on any claim of any kind shall in no case exceed the amount expressly provided for in this warranty. This limitation applies regardless of whether the damages are sought based on breach of warranty, breach of contract, negligence, strict liability in tort or any other legal theory.

- (1) Outdoor durability for the extremely severe areas will be two years or 50% less than the durability published in the appropriate technical bulletin: Southern Florida, AZ, NV, NM, UT, TX, Southern California, Mexico or other similar latitudes (please reference Zone Map below).
- (2) Vertical exposure is defined as $\pm 10^\circ$ from vertical. Applications greater than 10° from vertical and greater than 5° from the horizontal will be warranted at 50% the durability published in the appropriate technical bulletin. Horizontal applications are not warranted. Non-vertical applications occurring in extreme environments would be calculated at warranty limitations of (1) + (2).
- (3) This warranty is not extended to stainless steel surfaces or marine applications.
- (4) Specified films may be used for floor graphic applications but this warranty is not extended for the performance or clean removability of floor graphics materials.
- (5) If the stated durability of an approved allied component (ink, toner, clear coat) differs from that of the Arlon material the finished graphics will be warranted for a period equal to the stated durability of the least durable component.

ZONE MAP



ZONE 1

AUSTRIA
 BELARUS
 BELGIUM
 CANADA
 CZECH REPUBLIC
 DENMARK
 ESTONIA
 FINLAND
 GERMANY
 GREENLAND
 HUNGARY
 ICELAND
 IRELAND
 LATVIA
 LIECHTENSTEIN
 LITHUANIA
 LUXEMBOURG
 MOLDOVA
 NORTHERN ASIAN COUNTRIES
 NORWAY
 POLAND
 RUSSIA
 ROMANIA
 SCANDINAVIA
 SWEDEN
 SWITZERLAND
 UNITED STATES**
 UKRAINE
 UNITED KINGDOM
 THE NETHERLANDS

* Except for areas listed in ZONE 3
 ** Except for areas listed in ZONE 2 and ZONE 3

ZONE 2

AUSTRALIA*
 ALBANIA
 BOLIVIA*
 BRAZIL
 BOSNIA & HERZEGOVINA
 BULGARIA
 CARIBBEAN ISLES
 CENTRAL AMERICA
 CHILE*
 CHINA
 COLOMBIA*
 CROATIA
 CYPRUS
 FRANCE
 GREECE
 HAWAII
 ITALY
 JAPAN
 KOREA
 MACEDONIA
 MALTA
 MEDITERRANEAN ISLANDS
 MEXICO*
 MONTENEGRO
 NEW ZEALAND
 PARAGUAY
 PERU*
 PORTUGAL
 PUERTO RICO
 SOUTH AFRICAN COAST
 SOUTHERN ASIAN COUNTRIES
 SERBIA
 SLOVENIA
 SPAIN
 TURKEY
 UNITED STATES
 (South FL, AZ, NV, NM, TX, South CA, UT Desert Regions)
 VENEZUELA*
 VIRGIN ISLANDS

ZONE 3

ARABIAN GULF REGION
 ARGENTINA
 AUSTRALIA
 (Western Australia, Northern Territory & Queensland)
 INDIA
 MIDDLE EAST
 NORTH AFRICA - INCLUDING SAHARA
 NORTH CHILE
 NORTH COLUMBIA
 NORTH VENEZUELA
 SOUTH & CENTRAL AFRICA
 SOUTH PERU
 SOUTHERN MEXICO
 SOUTHWEST BOLIVIA
 URUGUAY
 ELEVATIONS ABOVE ALTITUDES OF 1500 M (5000 FT)

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