PRODUCT WARRANTY



Calendered Cut Graphics

Standard Product Warranty

- Series 4500 3-mil (75 Micron) Satin Calendered Vinyl Permanent Adhesive
- Series 5000 2.8-mil (70 Micron) Gloss Calendered Vinyl Permanent Adhesive
- Series 4100 3-mil (75 Micron) Calendered Translucent Vinyl Permanent Adhesive
- Series 300 3-mil (75 Micron) Gloss Monomeric Calendered Vinyl Permanent Adhesive

PRODUCT	INSTALLATION CONDITION	DURATION	WARRANTY
SERIES 4500		6 YEAR DURABILITY	
3-MIL SATIN CALENDERED VINYL	90 DEGREES	4 YEAR DURABILITY ON SILVER #007	3 YEARS
PERMANENT ADHESIVE		& GOLD #004	
SERIES 5000		6 YEAR DURABILITY	
2.8-MIL GLOSS CALENDERED VINYL	90 DEGREES	4 YEAR DURABILITY ON SILVER #107	3 YEARS
PERMANENT ADHESIVE		& GOLD #104	
SERIES 4100			
3-MIL CALENDERED	90 DEGREES	5 YEAR DURABILITY	3 YEARS
TRANSLUCENT VINYL			
PERMANENT ADHESIVE			
SERIES 300			
3-MIL MONOMERIC CALENDERED	90 DEGREES	3 YEAR DURABILITY	2 YEARS
PERMANENT ADHESIVE			

NOTE: Graphics placed horizontally receive extended exposure that exceeds the expectations of this film to retain color fastness.

USAGE REQUIREMENTS

The above applies when PSA vinyl is installed according to Arlon recommendations. Please refer to the Product Information Bulletins for product performance expectations. Application procedures should follow processes given in the published Application Handbook and Technical Instruction Publications.

GENERAL WARRANTY STATEMENT

During the stated warranty period the sign face will remain in good condition with no appreciable deterioration such as cracking, blistering, delamination or excessive color loss when installed using recommended procedures for vertical exterior application.

For graphics installed in desert, tropical, intense sun or high environmental pollution regions, durability ratings will be prorated by 60%.

CLAIM REMEDY

USA: a 200 Boysenberry Lane, Placentia, CA 92870, USA P EUROPE: a North Sea Building, Gevers Deynootweg 93, 4th Floor, 2586BK Den Haag, The Netherlands P

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In the event of a warranted failure, as specified above, Arlon reserves the right of inspection. Arlon will, at our option, replace defective materials or refund purchase price thereof. All documentation and administration will be handled through the formal customer service complaint system at Arlon. To receive remedy, Arlon or the local distributor must be notified of a claim within 30 days of vinyl failure. Date of installation, material lot number, installation procedures, substrate and environmental conditions must be supplied with the description of failure.

The customer assumes responsibility in determining the product suitability for his intended end use. Seller's and manufacturer's only obligation shall be to replace such quantity of the film proven to be defective. Neither the seller nor the manufacturer shall be liable for any injury, loss or damage direct or indirect, arising from the use or inability to use these products. See Arlon's Terms and Conditions.

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